



October 12, 2021

Dear Resident and Family Members,

We are writing today to inform you that one new staff member has tested positive for COVID-19. We have one COVID-19 positive resident, in total, being cared for in our isolation unit and three staff members. We are required to follow NY State Department of Health regulations, which include suspension of all indoor visitation, effective immediately. All residents and staff will be tested within the next 48 hours, and again within one week, to determine the extent of the outbreak. Decisions on visitation will be made pending those test results, and may include partial or full suspension of indoor visitation until further notice. In the meantime, **outdoor visitation is still permitted for residents not on quarantine** (exception – compassion care visit available at all times).

The schedule visitation link has been reactivated to schedule your visits. You can find the visitation link on our website at www.stjohnland.org. If you need further assistance, please reach out to the receptionist Monday through Friday between the hours of 8:00 am to 4:00 pm. In addition, if you wish to schedule facetime calls please reach out to Carolyn O'Brien, Director of Therapeutic Recreation at (631) 663-2465.

Outdoor visitation are as follows: Appointments start TODAY, October 12th at 1:00PM

- Visitation by appointment only
- Visitation hours: 11:00 am, 1:00 pm, 3:00 pm and 5:00 pm
- Duration of visitation: 45 minutes
- 2 visitors per resident per visit
- Outdoor visitation may be cancelled due to inclement weather

There are certain core principles and best practices that reduce the risk of COVID-19 transmission including, but not limited to:

- Screening of all who enter the facility for signs and symptoms of COVID-19 (e.g., temperature checks, questions about and observations of signs or symptoms), and denial of entry of those with signs or symptoms or those who have had close contact with someone with COVID-19 infection in the prior 14 days (regardless of the visitor's vaccination status)
- Hand hygiene (use of alcohol-based hand rub is preferred)
- The use of face coverings or masks covering mouth and nose (including while outdoor during your visit) and until you completely exit the building.
- Social distancing at least six feet between persons
- No food or beverages will be permitted at this time

Please adhere to the core principles of COVID-19 infection prevention so we keep our residents safe.

Please be assured you will be promptly notified by phone if your loved one is identified as a suspected or positive case of COVID-19, is on a quarantined unit, or has any other significant change in condition.

Sincerely,

Nicolas Destinville

Administrator