



Compassionate Care Visitation Guidelines:

Compassionate care visits are permitted when visitation may not otherwise be permitted.

Examples of Compassionate Care Visits:

- Newly admitted residents with difficulty adjusting to the facility environment and lack of in-person family support.
- Residents recently grieving the loss of a friend or loved one.
- Residents who are exhibiting signs and symptoms of emotional distress including, but not limited to, seldom speaking or crying more frequently (when the resident had rarely cried in the past), refusing to participate in an activity or activities, staying in bed longer than usual, or exhibiting behavior considered abnormal for the individual.
- Residents who receive religious or spiritual support from clergy or another layperson.

Additional compassionate care situations may be considered by the facility on a resident-specific basis. Testing should be encouraged, or facilitated wherever possible.

Compassionate care visits cannot not be routine and are allowed on a limited basis as an exception to restricting visitations.

As in the visitation guidance, the number of visitors to the nursing home must not exceed twenty percent (20%) of the resident census.

PROCEDURE:

1. Compassionate care visits will be scheduled and supervised by the Social Work Department.
2. Social worker will review the compassionate care visitation guidelines with families/residents who request visitation and fit the criteria for such visitation.
3. The interdisciplinary team will evaluate appropriate residents to receive a compassionate care visit.
4. The visits will be limited to one or two family member for a 20 minute period of time.
5. The visitor should provide proof of a negative test if the county positivity rate is greater than 5%.
6. Families cannot visit a resident that is COVID-19 positive unless it is an end of life visit.
7. The visitor will be screened upon entering the building and must wear adequate PPE (eye protection, face masks) at ALL TIMES. St. Johnland will provide masks and eye protection to visitors who lack acceptable PPE.
8. Residents will be encouraged to wear a facemask, if medically able to utilize a face covering during visitation.
9. New admission adjustment visit: Family will be permitted to visit newly admitted residents the next business day to assist in the resident's adjustment. This visit will be scheduled by the Social Work Department.
10. All other residents who require a compassionate care visit will visit in the Resident/Family Dining Room or outside in the courtyards, weather permitting. With the exception of end of life visits.